

HOW WE PROTECT AND USE YOUR INFORMATION

WHO WE ARE

At The Knares Medical Practice we do all we can to respect your right to privacy and the protection of your personal information. We use this information in order to run our business and provide our patients with services and primary care.

THE INFORMATION WE USE AND WHERE WE GET IT FROM

We collect and process various types of information, including basic information such as your name and address details.

Most of the information will have been provided by you or created through the use of our services. We also collect information through the use of technology when you deal with us through other organisations, such as hospitals or private medical services.

In order to protect us or you, for example to prevent fraud or to provide you with our services, we may process certain categories of information such as health or personal characteristics of information.

YOUR RIGHTS

You have a number of legal rights to control what we do with your information we have about you, for example you can ask us what information we have about you and you can get a copy of it. If you want us to stop using your information please be aware that we may not be able to service your requirements and needs or provide you with a service.

HOW WE AND OTHER ORGANISATIONS USE YOUR INFORMATION

We and other organisations, such as hospitals or private health care providers, use your information mainly to provide you with services and to understand your needs and improve our services we offer. We also use it to comply with laws and regulations that apply to us and protect our patients.

SHARING YOUR INFORMATION

We keep your information confidential and will only share this with your consent and to further help your needs and improve our services. This may include sharing with third parties such as other service health care providers.

TRANSFERRING OVERSEAS

Most of the information we hold on you will be used and stored in the UK. If there is any need to transfer your information we will make sure this is legal and always kept safe.

COMMUNICATIONS

We use your contact details you have provided to us to send you information of services and to update your health care records.

SECURITY

We are committed to ensure that your information is secure with us and with third parties who act on our behalf. We use many tools to make sure your information remains confidential and accurate and we will monitor your records in order to protect you and us.

